## COMPANY PRESENTATION

**JUNE 2018** 





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- ✓ For further details on the Biesse S.p.A. reference should be made to publicly available information. including the Quarterly Reports, the Half Annual Report, the Annual Reports and the Three Years Business Plan.
- ✓ Statements contained in this presentation, particularly the ones regarding any Biesse S.p.A. possible or assumed future performance, (business plan) are or may be forward looking statements and in this respect they involve some risks and uncertainties.
- ☑ Any reference to past performance of the Biesse S.p.A. shall not be taken as an indication of future performance.
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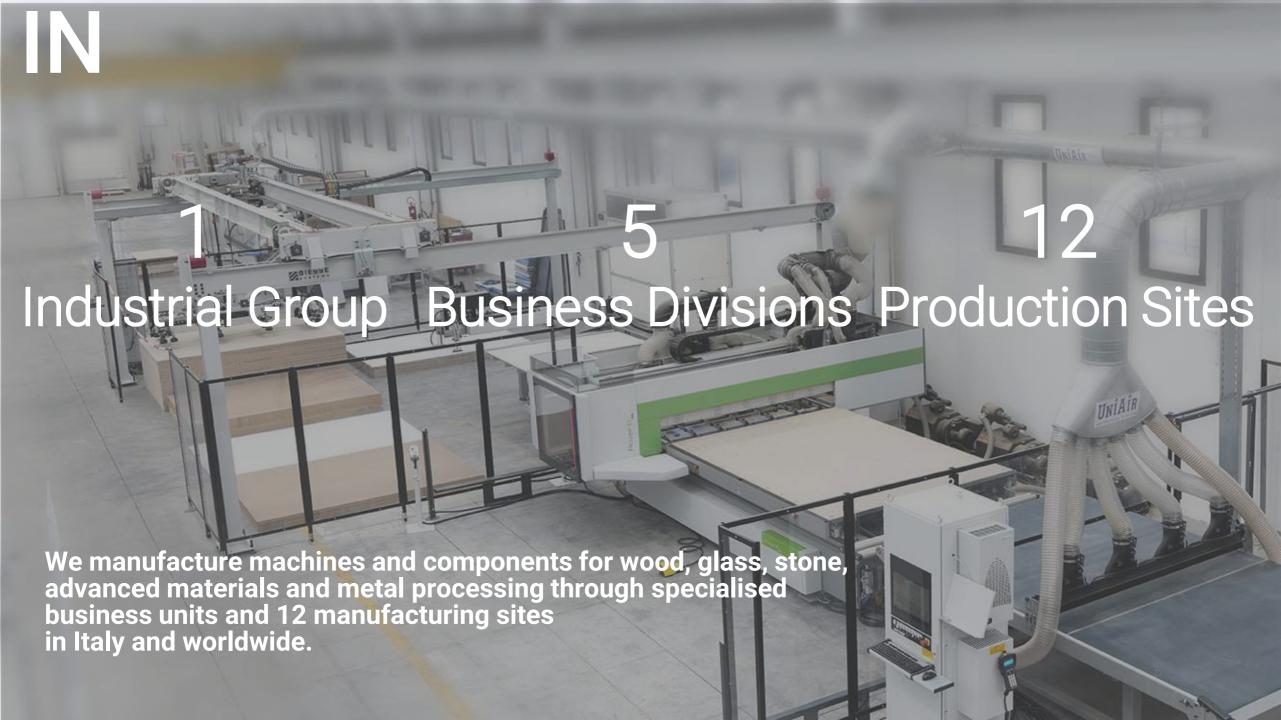


## **OUR BELIEFS**

We believe in **challenging standards**, in thinking forward and in acting differently.

Creating advanced technologies and beautifully-designed solutions is the key to **transforming** our beliefs into **real value**.





## HOW

Growing investments in R&D have enabled us to create technological solutions that have simplified the management of CNC machines, improving our customers' processes revolutionizing market standards.

More than

200

Patents registered



## WHERE

We support our colleagues everywhere in the world, using the most advanced management, sales and support system. Our global network enables us to be always close to our customers.

39

Subsidiaries and representative offices

More than

300

Selected distributors

## WITH

### **Customers in 120 Countries.**

Manufacturers of furniture, design items and door/window frames, producers of elements for the building, nautical and aerospace industries.

More than **4,100** employees throughout the world (temporary workers included) are our **Human Capital Value** 



### INNOVATION

Innovation is the driving force for the way we do business, continuously striving for excellence to support our customers' competitiveness.

Innovation is hard-wired in **our DNA**. Past, present and future.

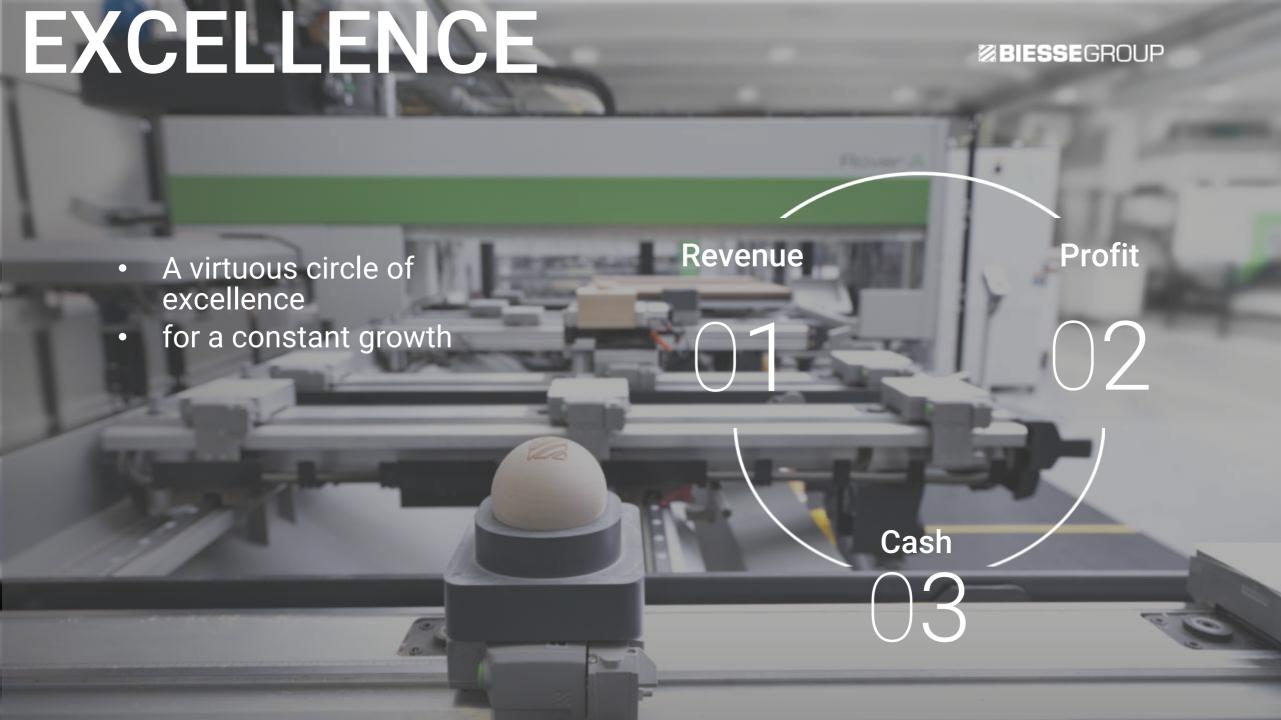


### RELIABILITY

### Our main principles:

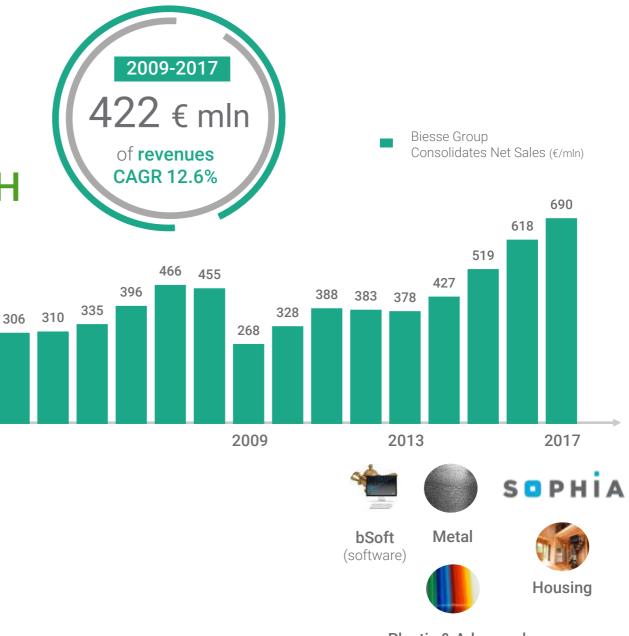
- Fairness to all stakeholders
- Mutual trust and transparency
- Unrestricted and clear communications
- Sharing of knowledge and experience





## REVENUE

### AN HISTORY OF GROWTH





1969

Group Consolidated Net Sales (€/mln)





1980

Glass



admitted to the

STAR segment (Milan Stock Exchange) June 2001

Mechatronics

2001

370

353

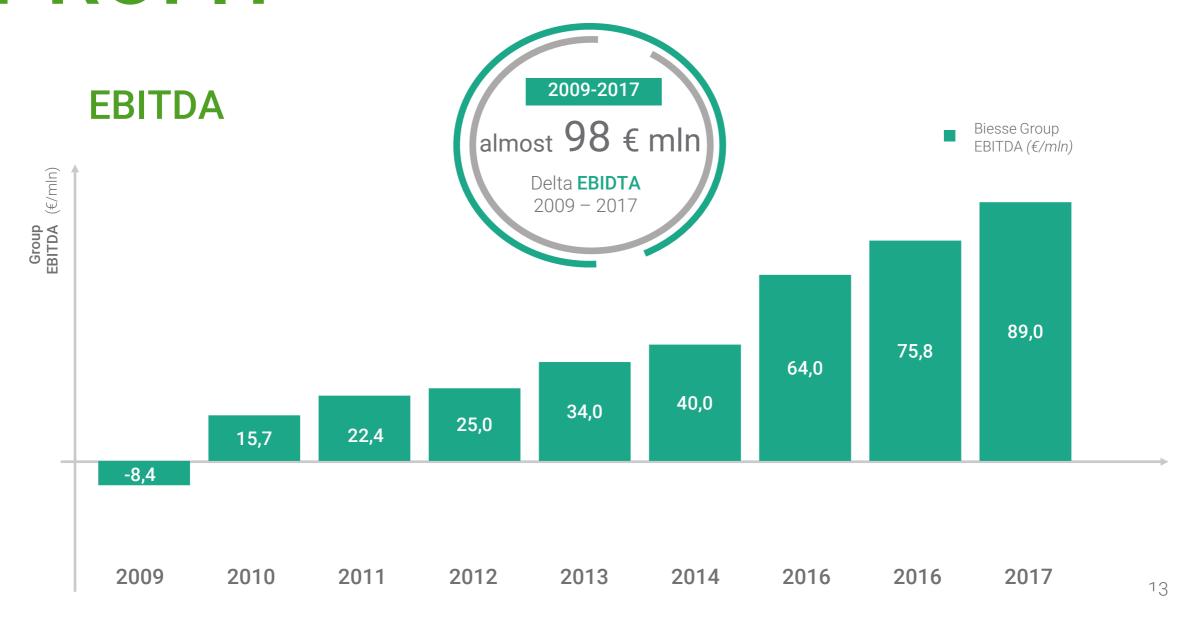


Stone

Plastic & Advanced Materials

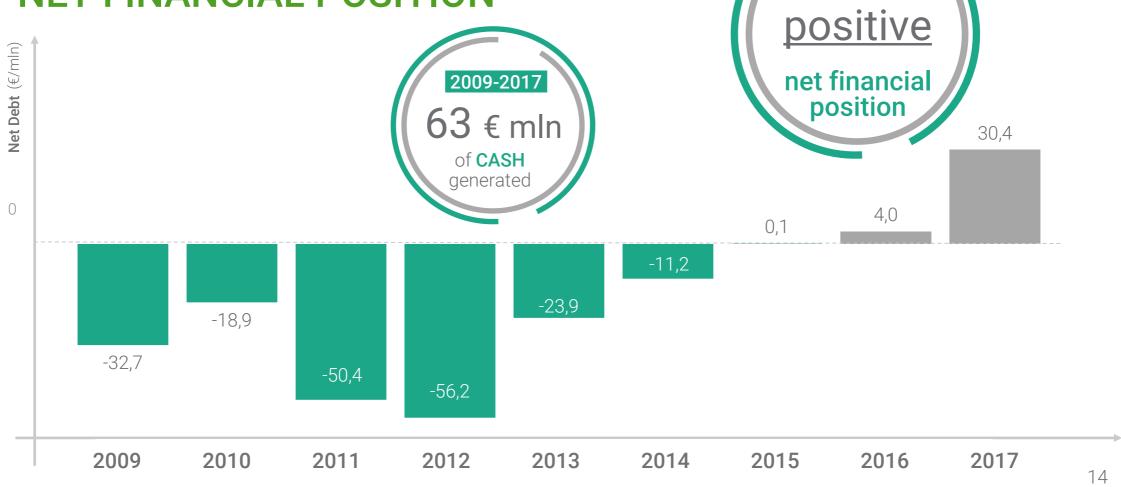
## **PROFIT**

### **BIESSE**GROUP



## **CASH**

### **NET FINANCIAL POSITION**



after dividends

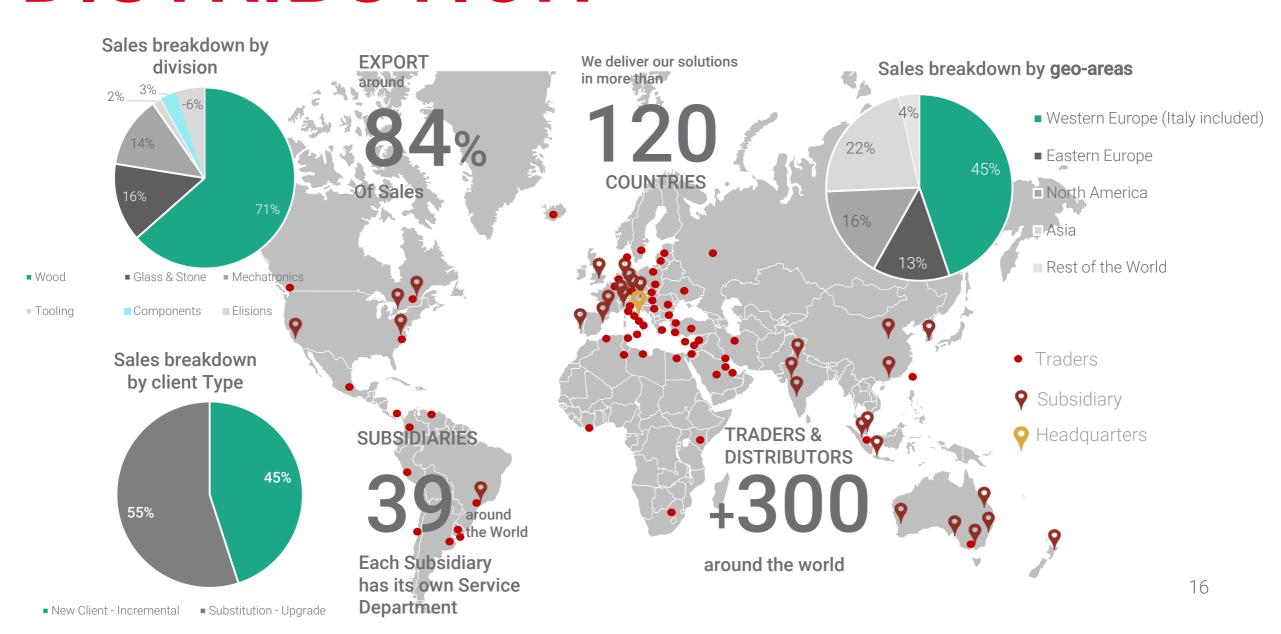
payment

## **FOOTPRINT**



### DISTRIBUTION

### **BIESSEGROUP**



## CUSTOMERS

### **⊠BIESSE**GROUP

a short selection of the companies we serve:

### segments:

- JOINERS
- MAKERS OF LARGE FURNITURE ITEMS
- WINDOWS AND DOORS
- WOOD BUILDING COMPANIES AND MANUFACTURERS
- GLASS WORKERS
- MARBLE WORKERS
- WINDOWS
- FURNITURE
- KITCHEN MANUFACTURERS
- MACHINERY PRODUCERS:
- WOOD
- ALUMINUM
- PLASTIC
- METAL
- ADVANCED MATERIALS

#### AERO VODOCHODY

- ALLEN ORGANS
- AMERICAN WOODMARK
- BA KITCHEN
- BALLAY MENUISERIE
- BIGELLI MARMI
- BWF PROFILES
- CERVIGLAS
- CLOSET AMERICA
- COLOMBINI GROUP
- COSENTINO GROUP
- CUBO ITALIA
- DECORATIVE PANELS
- DEINSHRANK
- ELBAU
- ENSINGER
- FIAM
- FIDIA
- FRISIA

- GRUPPO LUBE
- HERMAN MILLER
- **HEIAN HOWDENS**
- IKEA
- ILCAM
- ITAB
- KNOLL
- LAGO
- LAGRANGE
- LEGAL AND GENERAL
- MARINELLI CUCINE
- MARMI FONTANELLI
- MASONITE
- MATON GUITARS
- MEIKEN KOGYO
- MIDWEST
- MODA LIFE
- MOLTENI GROUP
- NEW ROYAL PLASTIC
- NOVARA COMPOSITI
- PACCALINI

## CUSTOMERS BASE & AVERAGE PRICE

**BIESSE**GROUP

over

66.000

customers

(up today)



large manufactures



20 (€/000)

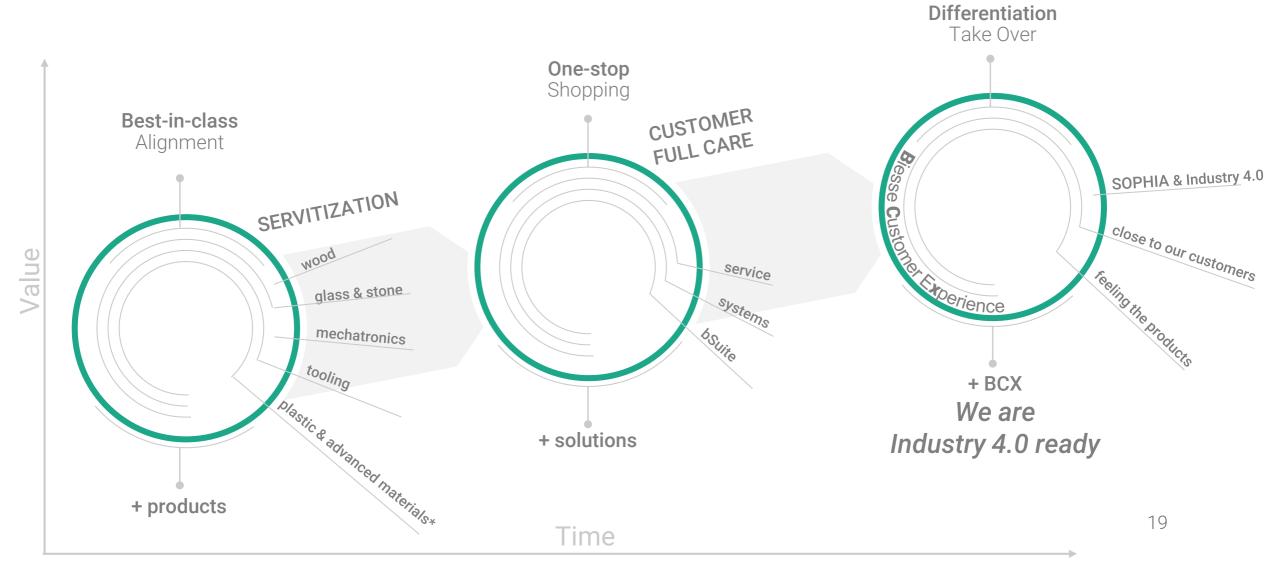
average 66 (€/000)

a wide customer base

10.000 > (€/000)

## STRATEGY

### **BIESSE**GROUP



## FACING A DISRUPTIVE GROWTH (1)

.....B2B companies will need a completely different approach to driving growth.....

what will impact our business over the next years:



Digital channels and technologies will significantly improve our interactions with business customers.



Digital will provide significant opportunities to reduce cost.

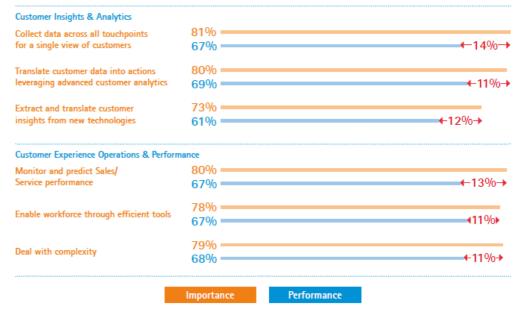


Digital will help us engage our partners like never before

### Changing customer expectations



#### Importance vs. Performance – largest gaps



## FACING A DISRUPTIVE GROWTH (2)



Foster collaboration and align target setting



Continue to drive process efficiencies



Provide direct channels to end users through eCommerce



Establish a governance model to drive digitization



Access and employ the right talent

how Biesse is facing this phase:

- remain ahead of customer expectations
- leverage digital technologies
- •sales and marketing organization fit

## SYSTEMS



More than

1000

Systems installed worldwide

## **bSUITE ACHIEVEMENT**



### A complete platform fully implemented

The single, integrated platform to manage all machine processes has been fully implemented on machines.

## SMART FACTORIES

The new era of digitisation for small and medium-sized companies

Our goal is to identify 4.0 Industry - oriented Customers in order to provide them with a new business model focused on software and integration.

In the smart factory of tomorrow, each component is traced and identifiable enabling automatic feedback and process statistics to be generated.

30%

**Super Systems** 

70%

Smart for all

## SOPHIA

### Biesse chose Accenture's Industry X.0 to lead in the new





sophia is the lot platform, created by Biesse in collaboration with Accenture, which enables its customers to access a wide range of services to streamline and rationalise their work management processes.



**Smart Products** 



**Smart Services** 



New Customer Experiences

## IIOT - SOPHIA

### **IoT Biesse Service Pack**

- Priority service and extended coverage
- Continuous connection with the Biesse control center
- Direct monitoring of machine performance through a dedicated app
- Analysis of machine downtime, remote diagnostics and fault prevention
- On-site functional checks and technical inspections within the warranty period
- Proactive call after machine downtime notification
- Extended hours for service coverage from 8 to 12 hours per day



## TO ACHIEVE GREAT RESULTS



### Route to new Services

With its new IIOT platform, Biesse is transforming itself from product-oriented manufacturer to a **digital business** offering to its customers value added services



## MORE PRODUCTS NEW TARGET



8%
Wood Division Estimated
CAGR 2018-2020

Market Estimated CAGR 2018-2020

12%

G&S Division Estimated CAGR 2018-2020

7%

4%

Market Estimated CAGR 2018-2020

12.9%

Mechatronics Division Estimated CAGR 2018-2020

5%

Market Estimated CAGR 2018-2020

14%

Tooling Division Estimated CAGR 2018-2020

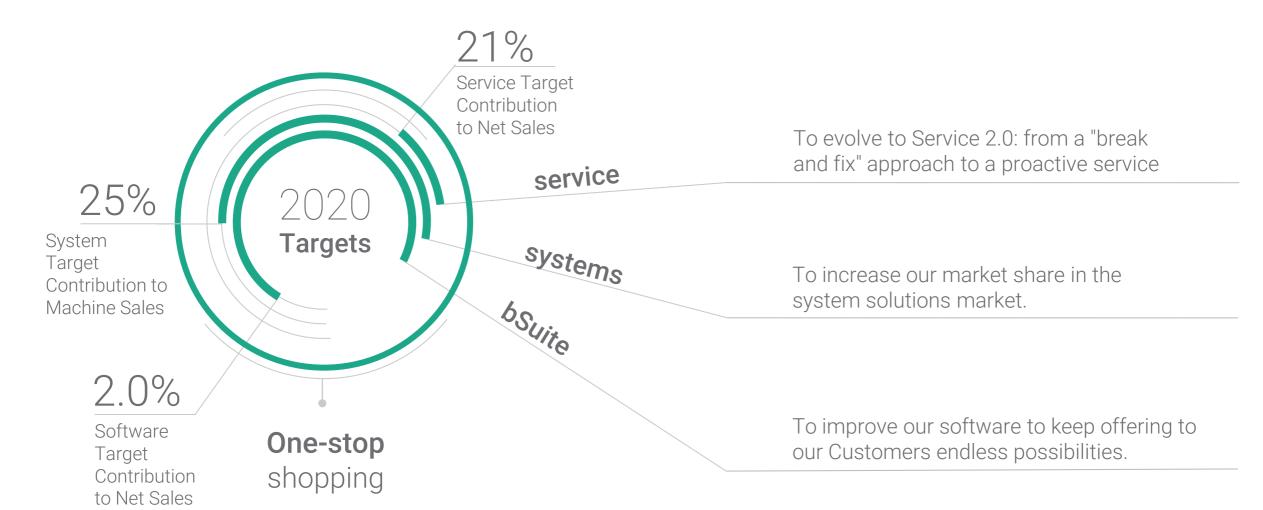
5%

Market Estimated CAGR 2018-2020

40%

A.M. Division Estimated CAGR 2018-2020

## MORE SOLUTIONS NEW TARGET



### WOOD-MARKET



### **COMPETITORS**

The competition in the current market is consolidated. We are the second leading company in the sector. Main competitors are located in Germany and in Italy. The most important of these (easily comparable) are **HOMAG in Germany** (30.5% estimated market share) and **SCM in Italy** (7,5% estimated market share\*).



## WOOD-TARGETS

8%

Wood division Estimated CAGR 2018-2020 vs 2017

4%

Market Estimated CAGR 2018-2020 vs 2017

Improve product reliability, renew existing product range

Renovation and completion of the range of machines

Enhance R&D for innovative solutions (technologies and new materials)

Expand the product range of woodworking machines for the housing market

## HOUSING-MARKET

# 2017 **Market** Size

### **COMPETITORS**

The competition in the market is consolidated. Main competitors are located in Germany and in Italy. The most important of these are Hundegger (the Market Leader), HOMAG and Weinmann in Germany and SCM, Essetre in Italy.



## **HOUSING-TARGET**

15 €/mln

**2020 Target** in wood construction materials machines market

Biesse Group will continue to extend its product range, increasing penetration in the high potential segment (actually forecasted the best one) yet highly-strategic industry of timber carpentry (beams and structural façades).

Expand our offering in other timber carpentry segments (minor complexity and higher volumes)

Leverage on **Biesse capillarity** to boost sales and after-sales worldwide

### **GLASS-MARKET**



### **COMPETITORS**

We are currently the industry leader in the glass processing market in which we operate. Main competitors are located in Italy and Germany, Austria:

they are CMS, Bottero, Lisec, Hegla

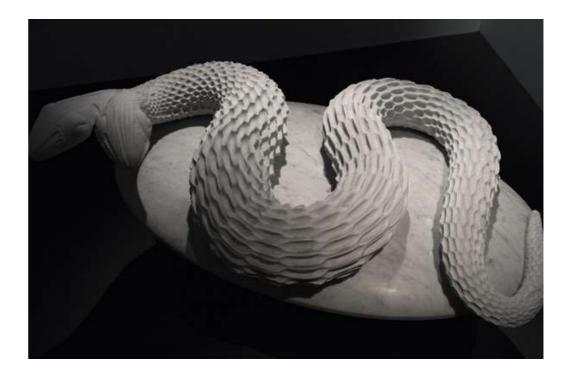


## STONE-MARKET



### **COMPETITORS**

The competition in the current market is consolidated. We are among the leading companies in the sector and we intend to reinforce our positioning. Main competitors are located in France and in Italy and they are **CMS**, **Breton,Denver** and **Thibaut,Comandulli** 



## GLASS & STONE TARGET

12%

**G&S Division** Estimated CAGR 2018-2020 vs 2017

7%

Market Estimated CAGR 2018-2020

Maintain and reinforce our **leading** position in the glass sector

Expand our offering in new product segments

Increase our market share in the stone segment, reinforcing our leadership in this area

# TOOLING - GLASS - STONE & CERAMIC MARKET





## TOOLING - TARGET

14%

**Tooling Division** Estimated CAGR 2018-2020

6%

Market Estimated CAGR 2018-2020 vs 2017 Maintain and reinforce our **leading**position in the glass sector

Expand our offering in new product segments

Increase our market share in the stone segment, reinforcing our leadership in this area

## MECHATRONICS TARGET

12.9%

Mechatronics Unit
Estimated

CAGR 2018-2020 vs 2017 5%

Market

Estimated CAGR 2018-2020 vs 2017

01

Maintain and reinforce our **leading positioning** in the Wood- Aluminum-Plastic (WAP) sector

02

**Enlarge our product offering** for metal working machines

 $26 \text{mln/} \in$ 

2020 target in metal sector

03

**Continue to expand abroad,** especially in Asian and Western Europe Market

## ADVANCED MATERIALS

#### **COMPETITORS**

The advanced material\* processing machinery market is highly fragmented worldwide, main competitors are **Geiss**, **HG Grimme**, **Belotti CMS Industrie**, **Breton**, **Mecanumeric**, **Multicam** and **Flow Corporation** 



#### \*Advanced materials

- ✓ Carbon Fiber
- ✓ Foam
- ✓ Alluminium



40

## ADVANCED MATERIALS\*

**40** mln/€

2020 target In advanced material segment

#### \*Advanced materials

- ✓ Plastics
- ✓ Alluminium
- ✓ Titanium

#### **⊠BIESSE**GROUP

01

Expand our **plastic working machineries** in order to meet the needs of the entire market.

02

**Extend our product range** drawing on the expertise of Uniteam to enhance its range of products and applications for machining **advanced composite materials** for several industries

application



Aerospace



Automotive



Marine



Packaging



Medical Devices



Renewable Energy



Defense and Ballistics



Visual communication

## **SERVICE**



Our network supports **our customers worldwide**. Through Biesse service and Biesse parts. we offer **technical services and machine/component spares to businesses** anywhere in the world onsite. as well as on-line - 24/7.

#### Our Service will evolve to Service 2.0

**Predicitve**: leave "break-and -fix" service as is logics and anticipate the needs moving onto **predictive services thanks**.

**Digital:** Fully implement On Line Sophia Services platform to offer advanced remote assistance, Spare Parts purchasing, Intelligent Troubleshooting, software update distribution and machines connection to Customer ERP

**Master in Competence:** Structure Training Academy supporting product and process competence to our Customers and Service team

## SYSTEMS



We increased our market share becoming a leading company in the engineering solutions sector.

The **guiding strategy** of the Biesse Systems team is based on clear **key concepts**:

- Definite lead times
- Automation
- Stock Management
- Modularity
- Total Quality

## **bSUITE**



Potential Software
Fees contribution to
Net Sales

- Consolidation. reliability and rationalization.
  Superior technology for creating synergies in machine automation.
- Technological superiority and sustainability.
  Ensuring advanced. sustainable know-how in order to develop intelligent machines.
- Simple. smart software. Meeting growing technological needs through application software and smart apps.
- Business software. Business-oriented software to enhance collaboration with our customers' businesses.

# CLOSE TO CUSTOMERS

#### **Subsidiaries**

To **expand our global presence** to be close to our customers.

01

Continue to promote the "Roadmap to success" for our subsidiaries: moving from reactive to proactive, fostering entrepreneurship at all levels, defining market and customer-oriented strategies

02

Invest in new and innovative technological complexes, "Biesse Campus", to better contain our expansion in selected areas

03

Invest in **human resources** and capabilities as growth drivers

## STABILIZE PROFITABILITY



**⊠ BIESSE**GROUP

9.5%

Net sales CAGR 2018-2020 vs 2017 ✓ Continue our growth path

< 39%

Target COGS incidence on Net Sales

< 30%

Target Labor Cost incidence on Net Sales

< 20%

Target Overhead Cost on Incidence on Net Sales

Optimize our production cost

Invest in human resources and capabilities as growth driver, controlling incidence on net sales

Optimize Overhead cost

# 2018-2010: the 3 years plan recap

(approved Feb 28th 2018)

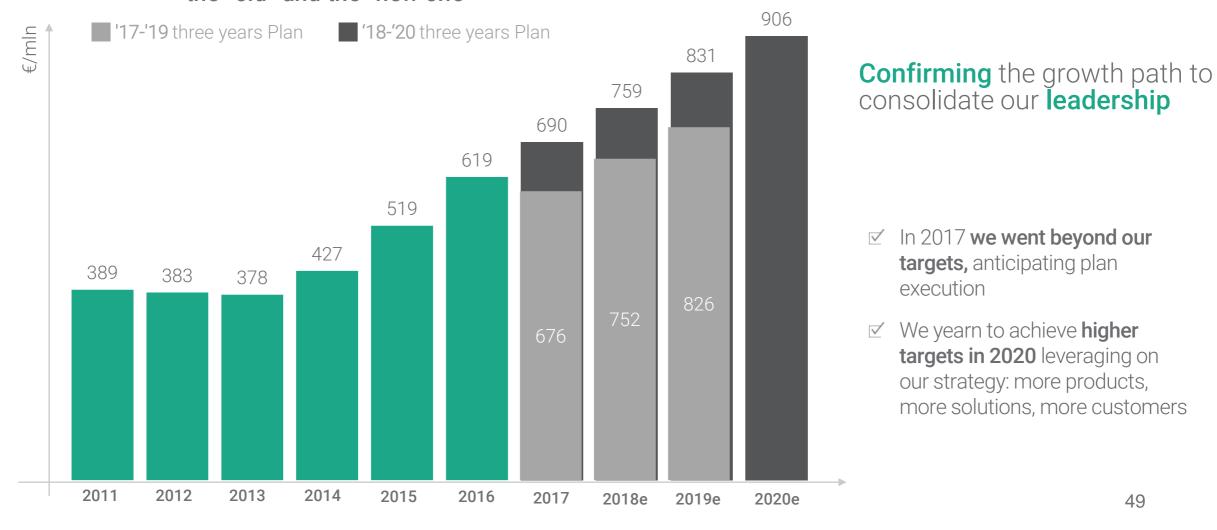
#### SALES €/mln **CAGR** 2018-2020 VS 2017 906 831 690 619 519 427 389 383 378 2018e 2020e 2011 2012 2013 2015 2016 2017 2019e 2014

## Continuing to pursue an organic growth.

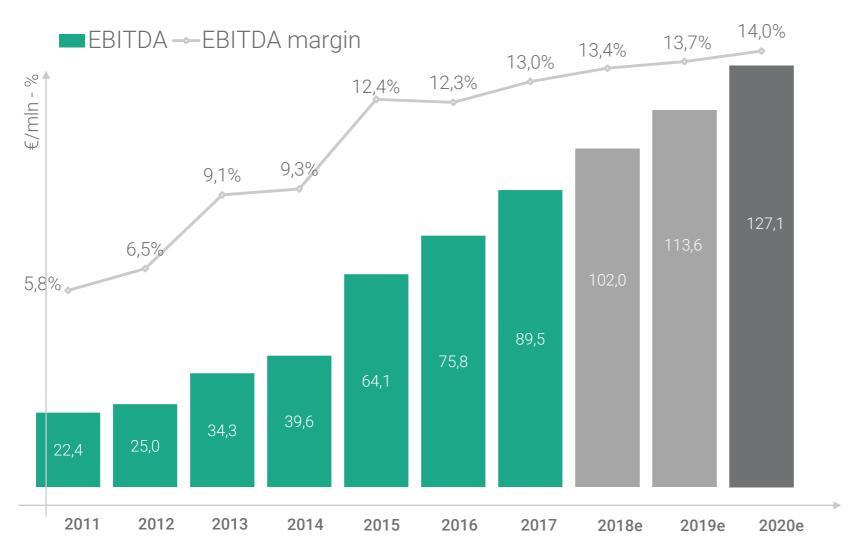
- Increasing our sales force.
   subsidiaries. agents and
   distributors worldwide
- ✓ Growing not only in the woodworking machine sector. but also in the areas of glass. stone, mechatronics and advanced materials especially considering the after-sales services
- Continuing to diversify into new sectors: advanced materials and metal working through the mechatronics division especially

## NET SALES

#### the "old" and the "new one"



## **EBITDA**



#### Generation of value.

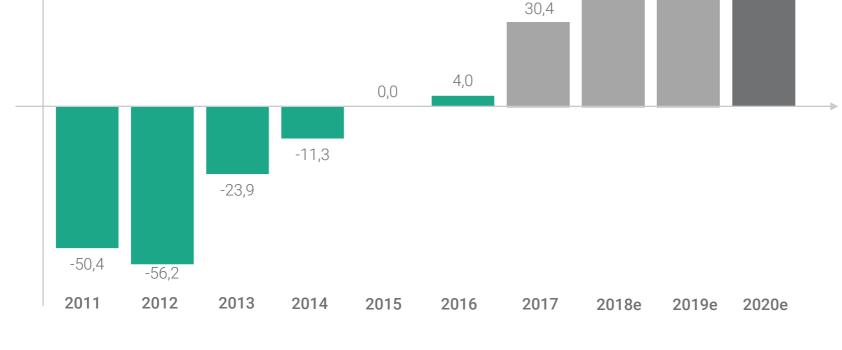
- ✓ Decreasing incidence of COGS on Net Sales through world production optimization and efficiency
- Maintaining Labour Cost incidence on Net Sales below 30%
- Maintaining Overhead incidence on Net Sales below 20%

# FINANCIAL POSITION

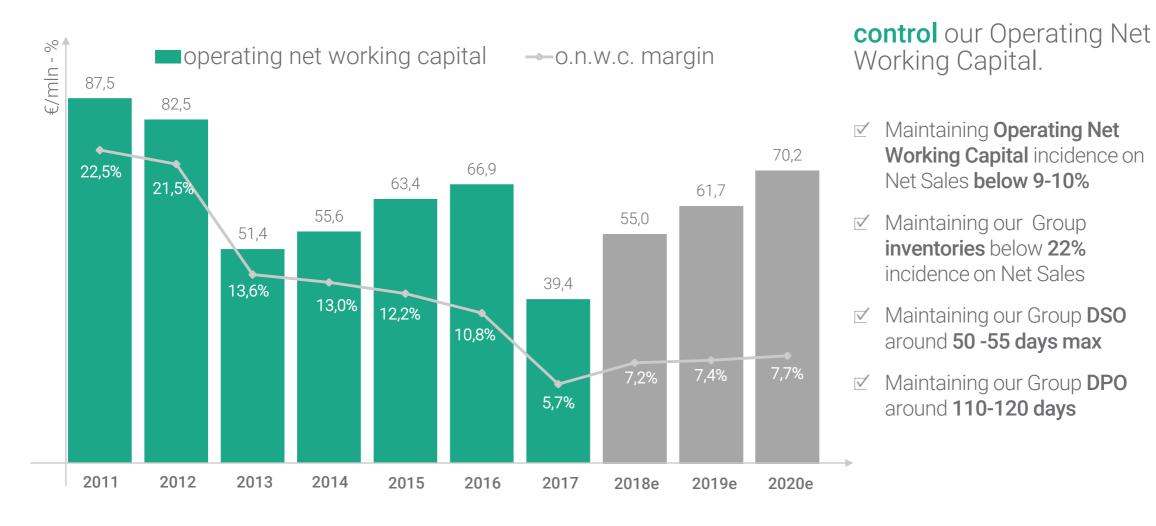
#### Positive cash flow.

104,7

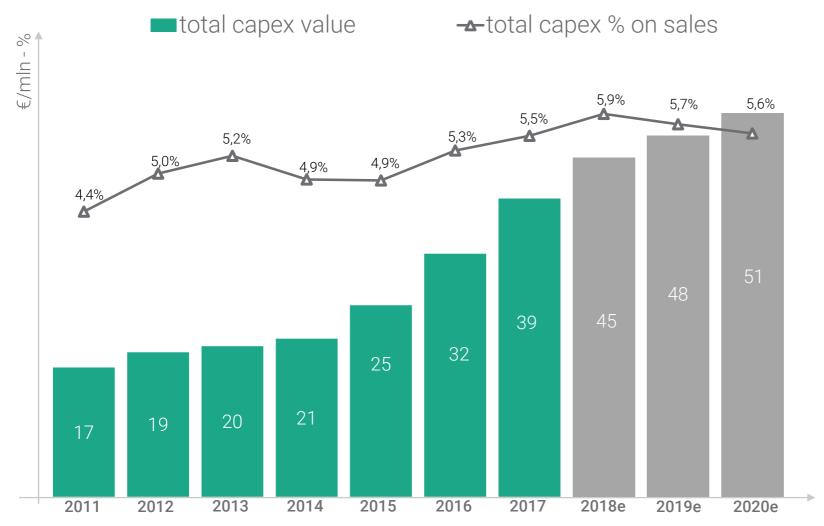
- ✓ Starting point: huge, positive Net Financial Position at the end of 2017
- ✓ Continuing to invest in R&D around 1.5% of Net Sales (capitalized) effective 4%
- ✓ Cash Flow finances the projected increasing CAPEX to support our growth forecast
- ✓ Already paid yearly dividends (since 2014 for four years) for a total amount of > € 34 mln projected dividend policy 30% of the expected Group net profit



# OPERATIVE NET WORKING CAPITAL



## CAPEX\*



#### \*potential growth strategy through M&A not included

## continue our growth path through investments.

#### 2018e

tangible: € 27.4mln intangible: € 17.6mln

main investments drivers:

- ✓ Indian investiment in durable goods
- Uniteam improvement of the production plant
- Mechatronics Italian plant (HSD S.p.A.) components production machines
- Metal Working (internal phase): improvement of the components production
- I.T.: digital factory PLM & CRM –Oracle Subsidiaries implementation
- ✓ R&D constant investment. Around 1.5% on net sales every year

## CAPEX: TANGIBILES



✓ Indian Manufacturing durable goods investments to meet the projected productive expansion improving the quality



Housing (Uniteam Wood Division): improvement production plant – durable goods investments,

## continue our growth path through investments







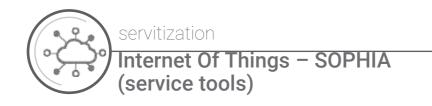
✓ Mechatronics Italian plant (HSD S.p.A.) components production machines (rotary tables) and production plant





Metal working (internal phase): improvement of the components production – durable goods investments,

## CAPEX: INTANGIBILES



sales, distribution and services

ERP Oracle

continue our growth path through dedicated investments.

salesforce.com

**Customer Relationship Management** 



**Industry 4.0** 



teamcenter - siemens

**Product Lifecycle Management** 

nicim manufacturing

**Manufacturing Execution System** 



ms office 365 - internal social employees

**Collaboration Communication Co-sharing** 



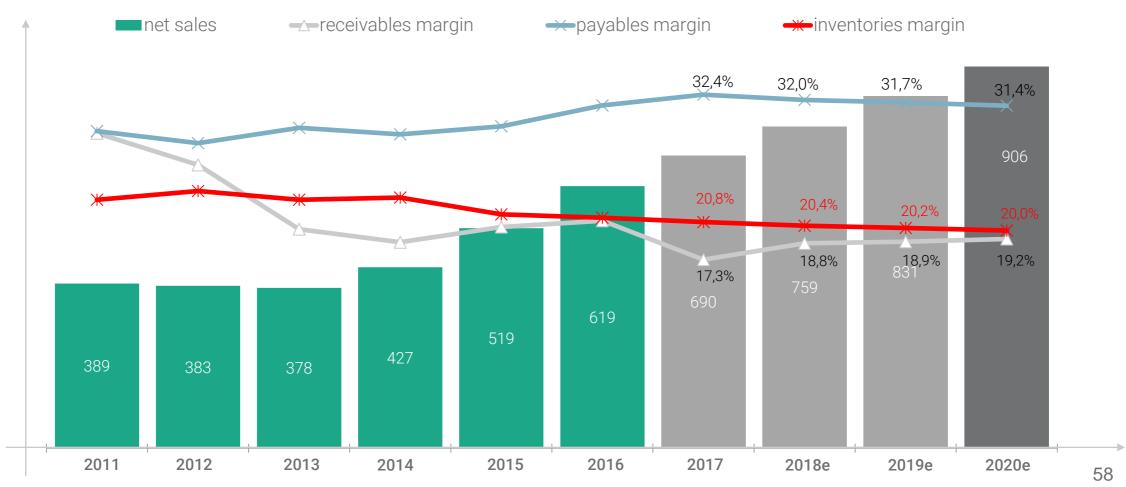
# EXTRACT OF THE P&L

€/mln	2013	2014	2015	2016	2017		2020e	Targets
Net sales year -1	378.4 -1. <b>2</b> %	427.1 <b>+12.9</b> %	519.1 <b>+21.5</b> %	618.5 <b>+19.1</b> %	690.1 <b>+11.6</b> %	CAGR 9.5%	906.2	
Cost of good sold	155.9 41.2%	177.6 41.6%	206.1 39.8%	245.1 <b>39.6%</b>	270.1 <b>39.1%</b>		348.1 <b>38.4%</b>	
Value added %	147.0 38.8%	167.8 39.3%	212.4 40.9%	252.4 <b>40.8</b> %	288.6 <b>41.8</b> %	CAGR 10.8%	393.1 <b>43.4</b> %	
Labour cost	112.7 29.8%	128.2 30.0%	148.2 28.6%	176.6 28.6%	199.1 28.9%		266.0 29.3%	< 30% incidence
overhead	81.8 21.6%	91.0 21.3%	104.7 20.2%	124.5 20.1%	136.1 19.7%		167.7 18.5%	< 20% incidence
EBITDA %	34.3 9.1%	39.6 <b>9.3</b> %	64.1 12.4%	75.8 12.3%	89.5 <b>13.0</b> %	CAGR% 12.4%	127.1 <b>14.0</b> %	
EBIT %	18.1 4.8%	24.8 5.8%	43.7 <b>8.4</b> %	55.1* <b>8.9</b> %	63.6* 9.2%	CAGR 14.6%	95.7 10.6%	

# OPERATIVE NET WORKING CAPITAL

€/mln	2013	2014	2015	2016	2017	2020e	Targets
Inventories % net sales	22.8%	23.0%	21.5%	21.1%	20.8%	20.0%	<22%
Receivables % net sales	20.1%	18.9%	20.3%	20.8%	17.3%	19.2%	DSO 55 days
Payables % net sales	29.4%	28.8%	29.5%	31.1%	32.4%	31.4%	DPO 120 days
Operating Net Working Capital % net sales	51.4 13.6%	55.6 13.0%	63.4 12.2%	66.9	38.7 5.6%	70.2 7.7%	

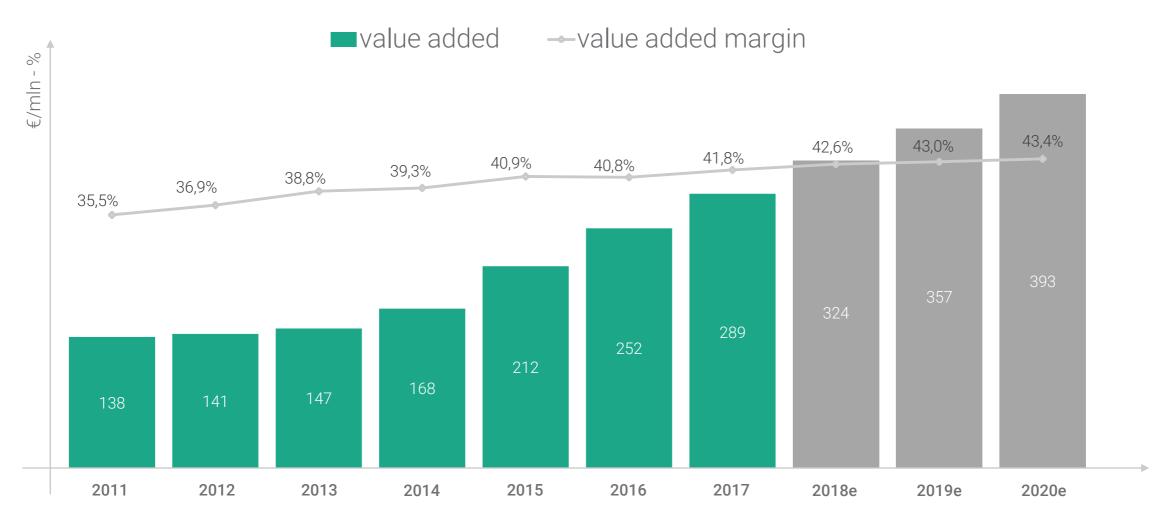
## RECEIVABLES PAYABLES INVENTORIES



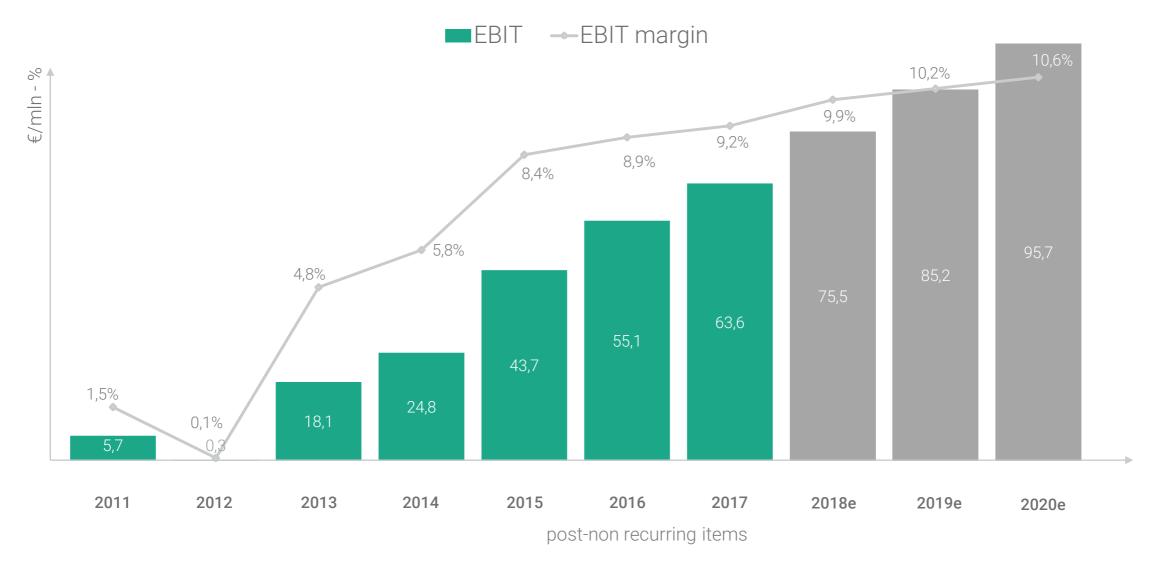
## **CASHFLOW**

€/mln	2013	2014	2015	2016	2017	2020e
Gross Cashflow % net sales	52.0 13.8%	38.3 9.0%	46.3 8.9%	45.8 7.4%	75.4 10.9%	95.2 10.5%
Investments % net sales	-19.8 5.2%	-20.8 4.9%	-25.2 4.9%	-32.0 5.2%	-39.2 5.7%	-50.5 5.6%
Net Cashflow % net sales	32.2 <b>8.5</b> %	17.5 <b>4.1</b> %	21.1 4.1%	13.8 <b>2.2</b> %	36.2 <b>5.2</b> %	44.7 4.9%
dividends		-4.8 0.18 per share	-9.8 0.36 per share	-9.8 0.36 per share	-9.8 0.36 per share	-16.6 30% of net profit
Δ Net Debt		12.7	11.3	4.0	26.4	€ 28.1 vs 2019e
Net Debt	-23.9	-11.3	0.0	4.0	30.4	104.7
						59

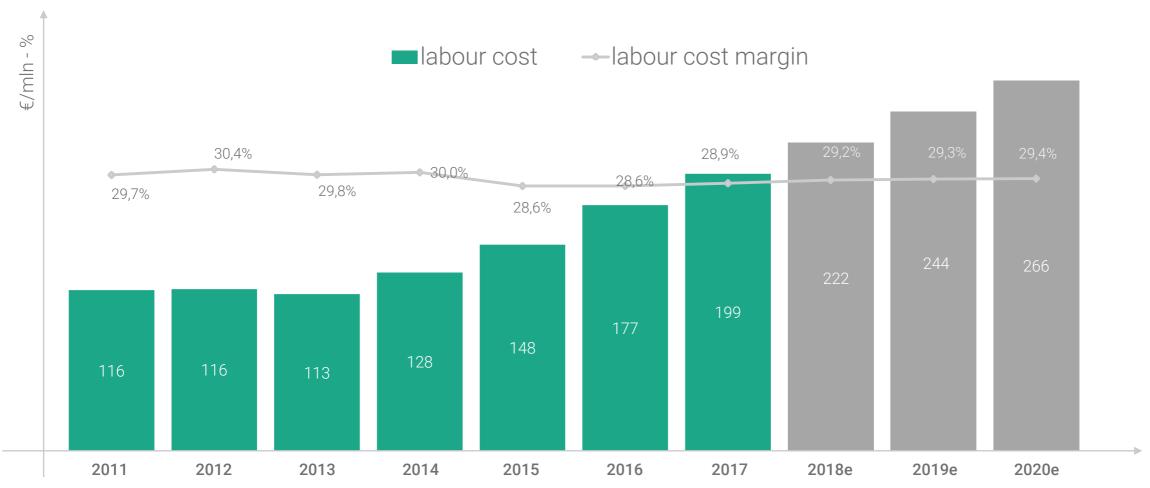




## **EBIT**



## LABOUR COST



## MACHINES MARKET VALUE

### **New Clients** Incremental **Substitutions &** Market Upgrade Value (Wood, Glass, Stone, **Advanced Mater** ial & Metal) **Average Price** per Unit

Capital Goods demand

Capital Goods demand to increase efficiency

Installed base

Replacement rate

Increase in demand globally

Emerging Counties Industrialization

- Increase in labor cost Demand to increase efficiency
- Number of machines installed
- Machines value by ageing
- Service life
- Assets utilization
- Obsolescence

**Unit Price Evolution** 

X

Technological Mix

- Raw material & components costs
- Add-ons
- Automation degree
- System integration

#### **Drivers and impact**

**Furniture** Š Housing 8

Automotive, Aerospace, Sector Metal 3

competition Low-Cost

**Automation** 



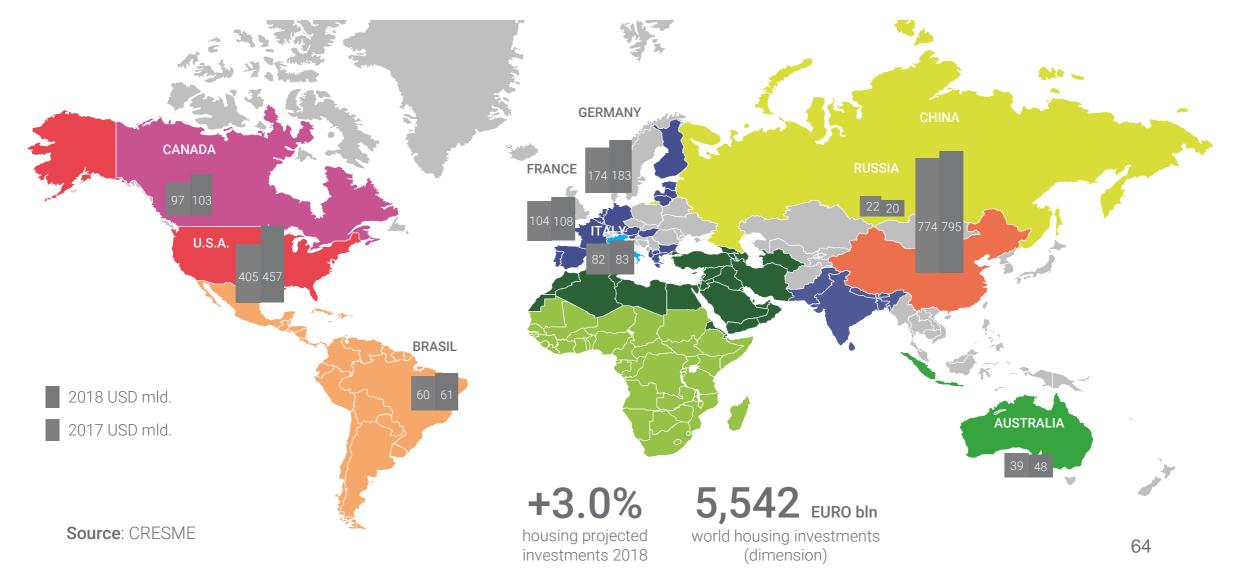




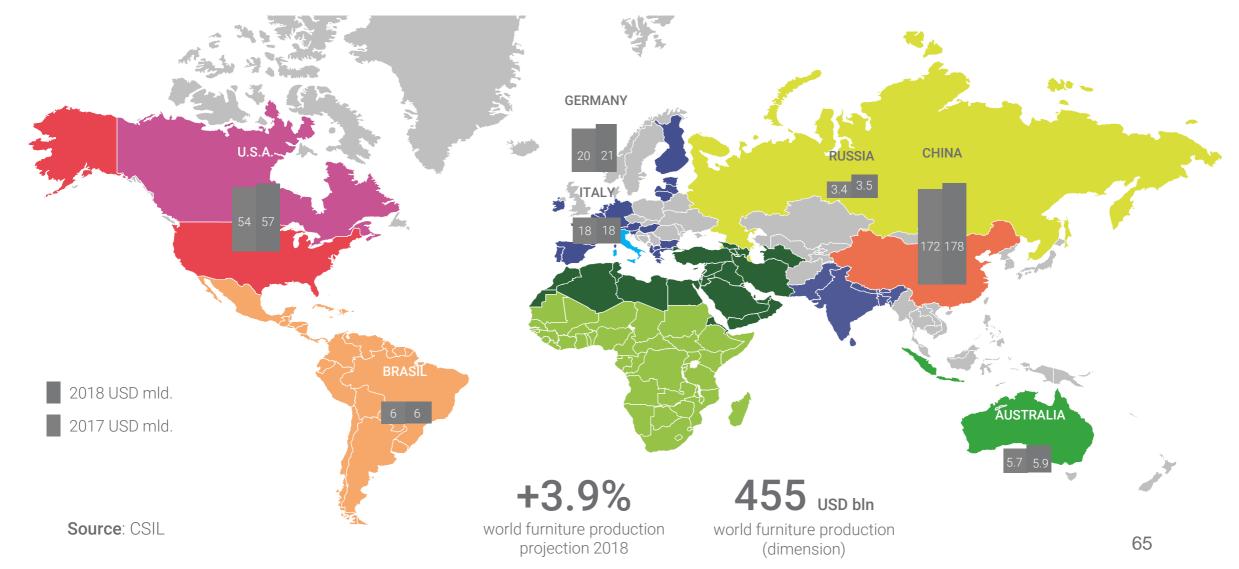
Construction



## MAIN REFERENCE MARKETS:HOUSING



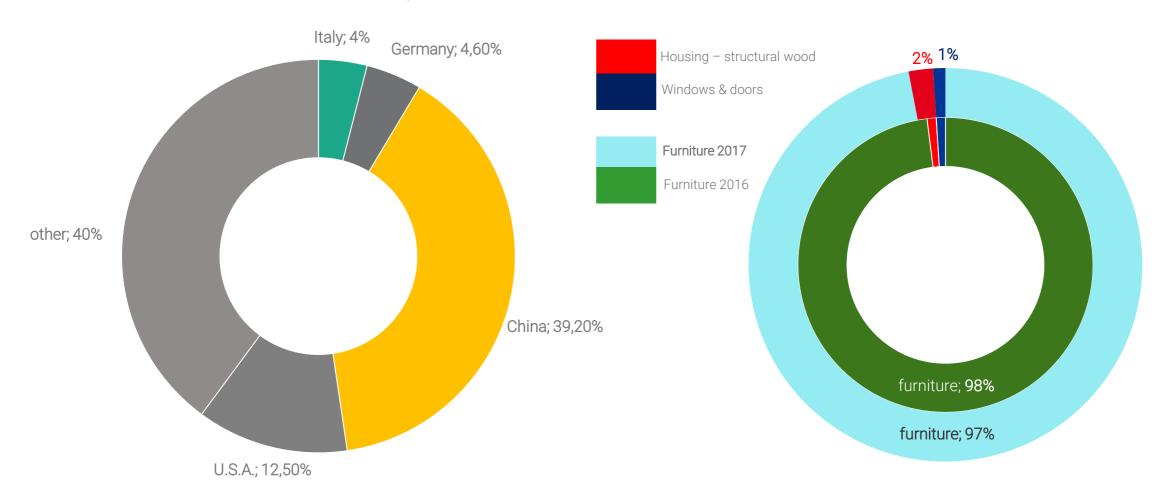
## MAIN REFERENCE MARKETS: FURNITURE



# MAIN REFERENCE MARKETS:

#### furniture consumption by countries

#### where Biesse is insisting - % of sales per macro-sectors:

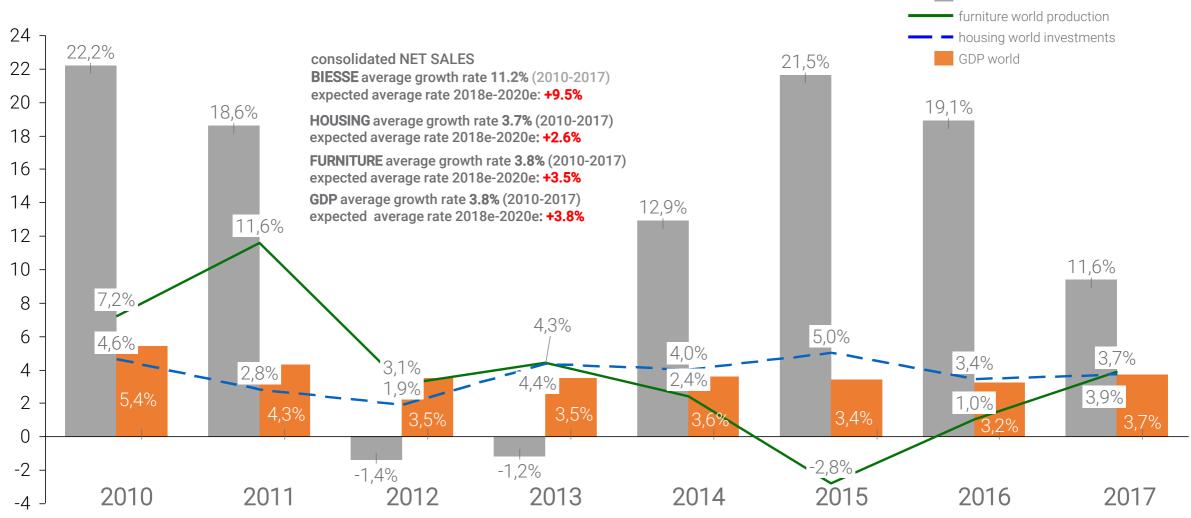


Source: CSIL Source: Biesse 66

# HOUSING-FURNITURE GDP-BIESSE

#### **BIESSE**GROUP

consolidated net sales Biesse



**Source**: Bloomberg – CSIL - CRESME

## first quarter 2018

## Biesse highlights IQ 2018

backlog: +24.2%

group: nr. 4,161

(including temporary people)

orders intake +10.5% net sales: € 162.3 (+0.5%)

net financial position.: positive € 18.9

ebitda: € 19.8 (incidence on sales 12.2%)

ebit: € 13.9 (incidence on sales 8.6%)

net result: € 8,1 (incidence on sales 5.0%)

**BIESSEGROUP** 

## Extract of the P&L - IQ 2018



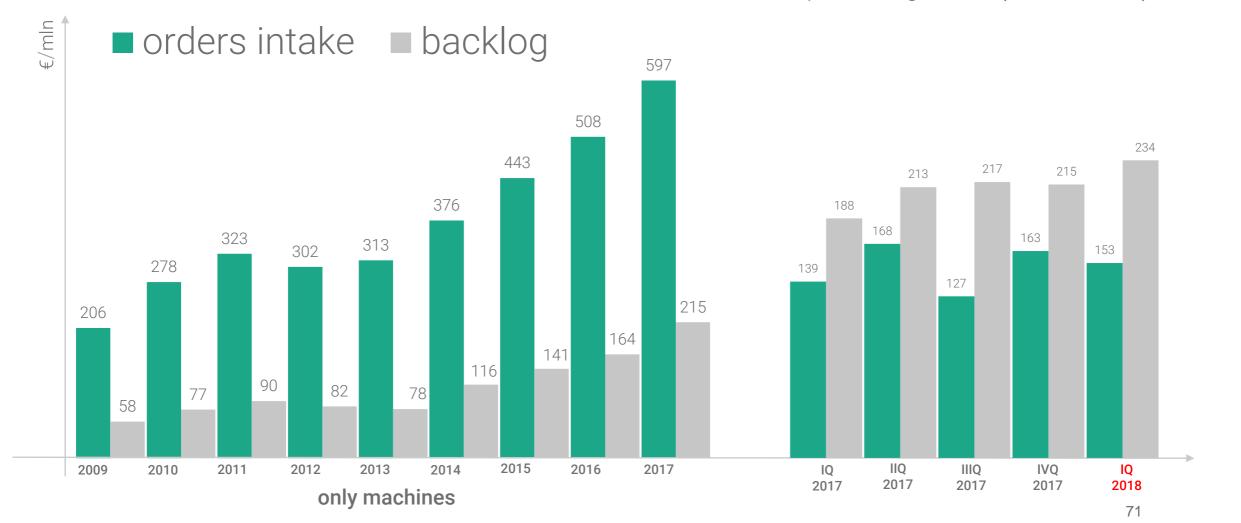
€/mln	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	IQ 2017	IQ 2018
Net sales year -1	378.4 -1. <b>2</b> %	427.1 <b>+12.3</b> %	513.1 <b>+21.5</b> %	618.5 <b>+19.1</b> %	690.1 <b>+11.6</b> %	161.5	162.3
Value added	143.5	163.1	212.4	252.4	288.6	69.7	69.7
%	<b>37.3</b> %	<b>33.6</b> %	<b>40.3</b> %	<b>40.8</b> %	<b>41.8</b> %	43.2%	43.0%
Labour cost	112.7	128.2	148.2	176.6	199.1	48.2	50.0
%	23.8%	30.0%	28.6%	<b>28.6</b> %	<b>28.9</b> %	29.8%	30.8%
EBITDA	30.3	40.3	64.1	75.8	89.5	21.6	19.8
%	<b>8.2</b> %	<b>3.6</b> %	<b>12.4</b> %	12.3%	<b>13.0</b> %	13.4%	12.2.%
EBIT	18.1	26.5	43.8	55.1	63.6	16.1	13.9
%	<b>4.8</b> %	<b>6.2</b> %	<b>8.4</b> %	<b>8.9</b> %	<b>9.2</b> %	10.0%	8.6%
					tax rate	36.8%	37,2%

#### **GROUP ORDERS INTAKE & BACKLOG**

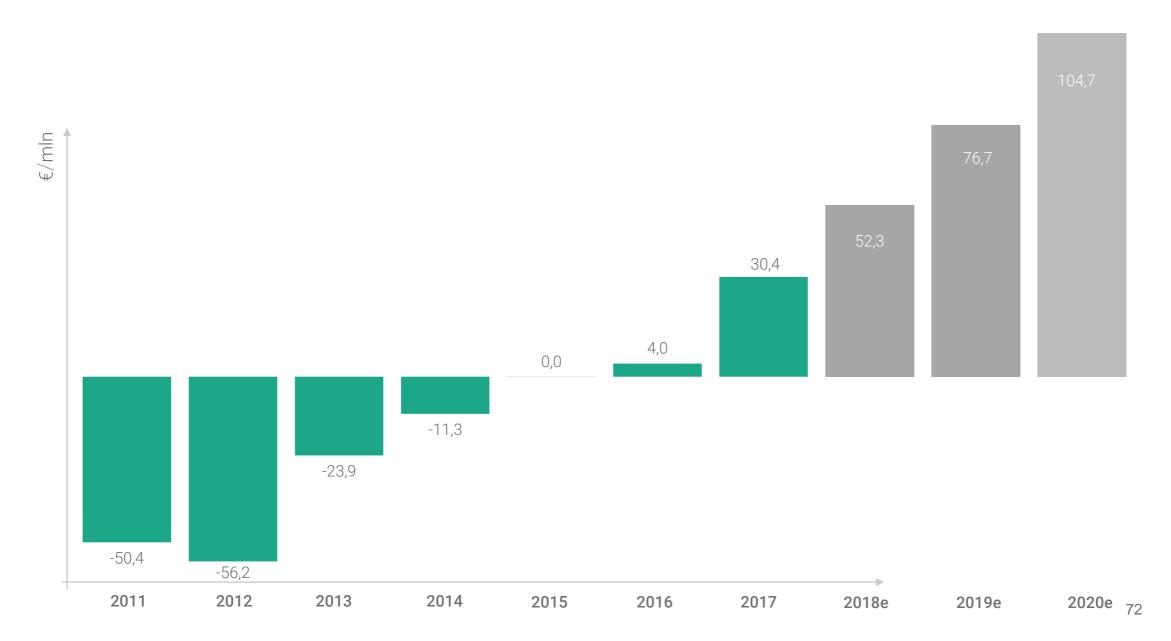
**BIESSEGROUP** 

☑ IQ 2018 Group orders intake +10.5% (vs. IQ 2017)

☑ IQ 2018: Group backlog +24% (vs. IQ 2017)

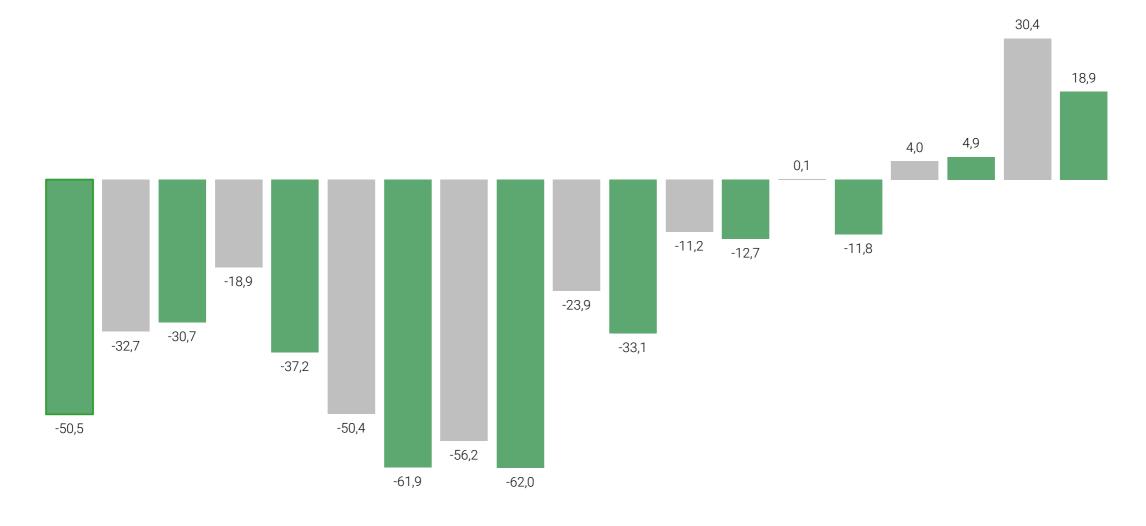


### **NET DEBT**



## Net Financial Position – first quarters trend \*





**IQ 2009 IQ 2011 IQ 2012** IQ 2013 IQ 2014 **IQ 2010 IQ 2015 IQ 2016 IQ 2017 IQ 2018** FY 2003 FY 2010 FY 2011 FY 2012 FY 2013 FY 2014 FY 2017 FY 2015 FY 2016

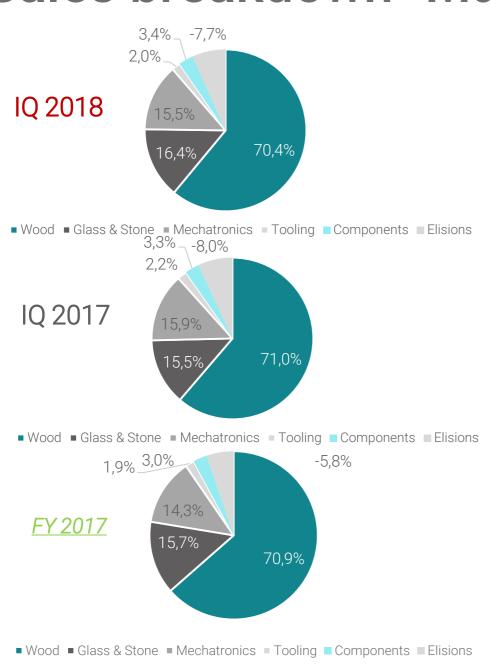
## CASHFLOW NET DEBT

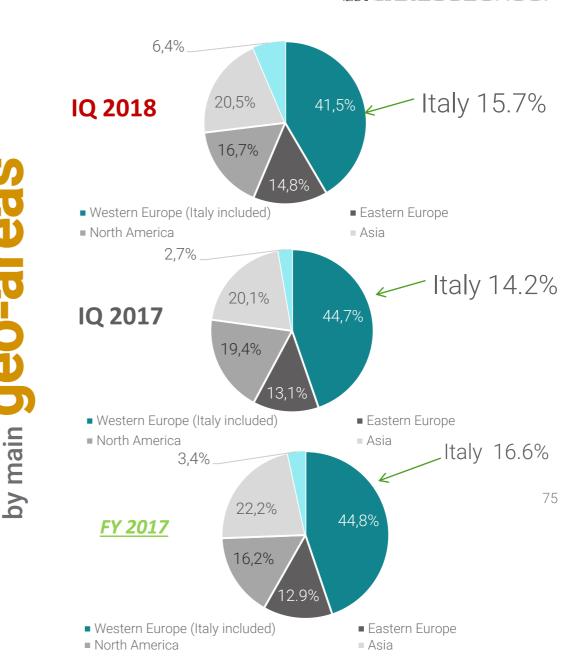
#### **BIESSE**GROUP

€/mln	2013	2014	2015	2016	2017	IQ 2018	2020e
Gross Cashflow % net sales	52.0 <b>13.8</b> %	38.3 <b>9.0</b> %	46.3 <b>8.9</b> %	45.8 <b>7.4</b> %	75.4 <b>10.9</b> %	-2.5 <b>-1.6</b> %	95.2 <b>10.5</b> %
Investments % net sales	-19.8 5.2%	-20.8 4.9%	-25.2 4.9%	-32.0 5.2%	-39.2 5.7%	-8,9 5.5%	-50.5 <b>5.6</b> %
Net Cashflow % net sales	32.2 <b>8.5</b> %	17.5 <b>4.1</b> %	21.1 <b>4.1</b> %	13.8 <b>2.2</b> %	36.2 <b>5.2</b> %	-11.4 <b>-7.0</b> %	44.7 <b>4.9</b> %
dividends		-4.8 0.18 per share	-9.8 0.36 per share	-9.8 0.36 per share	-9.8 0.36 per share	0	-16.6 30% of net profit
Δ Net Debt		12.7	11.3	4.0	26.4	-11.5	
Net Debt	-23.9	-11.3	0.0	4.0	30.4	18.9	104.7

## Sales breakdown- March 2018

#### **BIESSE**GROUP







## People distribution

(without interim people)

	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014	FY 2016	FY 2016	FY 2017	IQ 2018
Production % of total people	965	1.250	1.265	1.175	1.201	1.335	1.482	1.494	1.550
	41%	46%	45%	44%	42%	42%	41%	39%	39%
Service & After sale	568	577	574	613	628	690	803	894	920
% of total people	24%	21%	21%	22%	22%	22%	22%	23%	23.2%
<b>R&amp;D</b> % of total people	293	316	338	321	361	383	436	479	498
	12%	12%	12%	12%	13%	13%	12%	12.5%	12.5%
Sales & Marketing	340	361	364	351	439	495	587	641	654
% of total people	13%	13%	13%	13%	15%	15%	16%	17%	16%
G & A	202	233	242	235	252	273	310	338	346
% of total people	9%	9%	9%	9%	9%	9%	8.5%	8.8%	8.7%
ITALY	1.660	1.656	1.646	1.547	1.605	1.780	2.009	2.176	2.296
% of total people	70%	61%	59%	57%	56%	56%	56%	56%	58%
OUTSIDE ITALY** % of total people	708	1.081	1.136	1.148	1.276	1.396	1.609	1.670	1.672
	30%	39%	41%	43%	44%	44%	44%	44%	42%
TOTAL	2.368	2.737	2.782	2.695	2.881	3.176	3.618	3.846	3.968

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